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**भारत संचार निगम लिमिटेड**  
(भारत सरकार का उद्यम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Government of India Enterprise)

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GM(S&M-CM)/105-8/3G data card/2012-13/ dt at Chennai 600006 the 02.03.2013

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To

Heads of all SSAs,  
Tamilnadu Circle

Sub: Teracom Data card – Compatibility with Windows8

Based on enquiries from field units, clarification received from M/S.Teracom on the procedure for using Teracom 3G Data card in Windows8 O/S is attached herewith.

It is requested that wide publicity of the same may be given among CSC staff so that they can educate the customers.

The same has been published in Tamilnadu Intranet site also.

*Pranil Sankaranan*

Asst. General Manager (Mktg2)  
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Encl: As above



## Step by Step procedure to use BSNL (Teracom) 3G Data Cards with Windows 8 OS





- ❖ After plugging the BSNL (Teracom) data cards with Windows 8 PC/Laptop, it will install and GUI will look as below:



# BSNL 3G

Faster than your thoughts



Once you connect to internet , it will show below error:

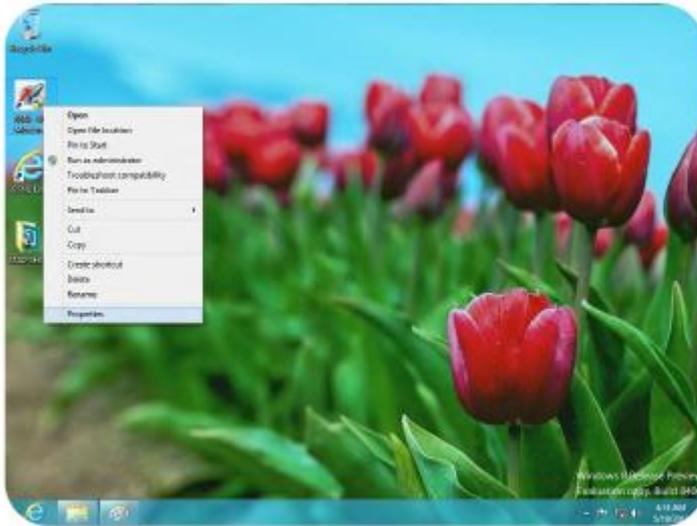


error after connecting

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enabling the future



- ❖ Right click on the BSNL 3G icon and select properties.



- ❖ Select compatibility tab and check the option as shown in fig below. (Keep Windows XP Option)
- Apply the changes done.



# BSNL 3G

Faster than your thoughts

- ❖ Connect the internet now after applying changes as per earlier sheet, Internet will be connected.



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**BSNL 3G**  
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❖ Now Internet browsing is normal in Windows 8 OS using BSNL 3G Data cards.



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